

PRIVACY POLICY AND PROTECTION OF PERSONAL DATA WEBSITE WWW. CVHINMOBILIARIA.COM

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1. CONTENT AND COMPLIANCE.

This is configured as the Privacy Policy and Protection of personal data (hereinafter, called "Privacy Policy") applicable to personal data provided through the website [www. cvhinmobiliaria.com](http://www.cvhinmobiliaria.com) (hereinafter, the "**Website**"), enabled mainly to know the properties whose marketing order for sale and / or rent has been made to D^a. MÓNICA RUÍZ VIERA.

"**User**" is the person who accesses, uses or browses through the Website.

The User decides freely and voluntarily to provide their personal data through the Website, deciding freely and voluntarily the use of the services and communication channels enabled on the Website to make inquiries, in which case, you may be required to provide certain personal data to be able to respond and process your request.

The complete legal information of the Website (hereinafter, the "**Complete Legal Information**") is made up of a joint character, constituting a unit, by the text contained in this [Legal Information](#) document (which includes the Conditions of access, use and navigation), as well as by the [Privacy Policy](#), by the [Cookies Policy](#) and by the "[Terms and conditions of our services and real estate](#)", documents that you can access directly by means of a link at the bottom of the Website (hereinafter, all the documents mentioned together referred to as the "**Complete Legal Information**"). Consequently, the interpretation and consideration of the Legal Information of the Website must be carried out jointly by all the aforementioned documents.

The access, use and navigation of the Website by the User, implies their express consent and full compliance with the full content of the so-called "**Complete Legal Information**" ([Legal Information](#) document that includes Conditions of access, use and navigation, [Privacy Policy](#) document, [Cookies Policy](#) document and document of "[Terms and conditions of our services and properties](#)"), so if you do not agree with any of the terms set forth in these documents, please do not provide us with personal data or use the Website or any of the services made available to you therein.

The User can print and store digitally all the aforementioned documents, being at his permanent disposal through a direct access link available at the bottom of the Website.

The User is recommended to read the full Legal Information (Legal Information, Privacy Policy, Cookies Policy and Terms and Conditions of our services and properties), on a regular basis, including each time they access the Website and, in any case, each time they decide to provide us with personal data through the Website, as its content may be subject to modification. Any modification will be duly published and will always be accessible on the Website, referring to its version and date.

2. IDENTIFICATION OF THE DOMAIN OWNER AND SERVICE PROVIDER AND MEANS OF CONTACT.

In compliance with the provisions of Law 34/2002, of July 11, Services of the Information Society and Electronic Commerce (LSSICE), it is reported that the owner of the domain [www. cvhinmobiliaria.com](http://www.cvhinmobiliaria.com) (the Website) and the self-employed professional who provides their services through it, as well as the person responsible for the processing of the data is:

Ms. MÓNICA RUÍZ VIERA, D.N.I.. nº 45.757.506-H, professional and postal address Calle Antonio María Manrique, 8, 12E C.P. 35011 Las Palmas de G.C., province of Las Palmas (Gran Canaria-Spain).

To establish direct contact with D^a. MONICA RUIZ VIERA:

- Postal address/address: Calle Antonio María Manrique, 8, 12E, – Las Palmas de G.C., province of Las Palmas (Gran Canaria-Spain).
- Phone: (+34) 660. 439.329.
- Email: info@cvhinmobiliaria.com.

For the exercise of rights in protection of personal data:

- Postal address/address: Calle Antonio María Manrique, 8, 12E, – Las Palmas de G.C., province of Las Palmas (Gran Canaria-Spain).
- Email: info@cvhinmobiliaria.com.

3. RIGHT TO INFORMATION: PROCESSING OF PERSONAL DATA AND PURPOSES.

In compliance with the provisions of REGULATION (EU) 2016/679 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data and repealing Directive 95/46/EC ("GENERAL DATA PROTECTION REGULATION"), hereinafter "RGPD"), in ORGANIC LAW 3/2018, of December 5, Protection of Personal Data and Guarantee of Digital Rights ("LOPDGDD"), and in current national regulations on protection of personal data, D^a. MÓNICA RUÍZ VIERA informs you:

- **WHO IS RESPONSIBLE FOR THE PROCESSING OF MY DATA AND WHAT ARE THEIR IDENTIFICATION AND CONTACT DATA?**

Ms. MÓNICA RUÍZ VIERA, whose identification and contact data are those available in section 2 of this Privacy Policy.

- **WHERE DOES THE DATA PROCESSED BY THE SELF-EMPLOYED PROFESSIONAL/DATA CONTROLLER COME FROM, WHAT DATA ARE THEY AND WHAT ARE THE PURPOSES OF THE PROCESSING OF MY DATA?**

Your personal data come from the following means of obtaining/sending provided through the Website, collecting for each of them the indicated data and using them for the purposes / purposes set out below:

Means of obtaining/shipping	Data collected	Purposes/purposes for which your data is intended
Completion of contact form and / or use of means of contact enabled on the Website – CONTACT FOR PROPERTIES.	De-mail connection, telephone and those that you wish to provide voluntarily in the "Message" field.	Manage, attend, respond and maintain the relationship generated through the company's web pages, management and attention of users and potential customers, as well as shape its contents.
Completion of contact form and / or use of means of contact enabled on the Website - GENERAL CONTACT WEBSITE.	Name, email address and those you wish to provide voluntarily in the fields of "Subject" and "Message".	Manage, attend, respond and maintain the relationship generated through the web pages used for professional activity, management and attention of users and potential customers, as well as shape their contents.
Exercise of rights in protection of personal data	Name and surname, D.N.I. or passport, address, accreditation representation and means of contact.	Manage the exercise of rights in protection of personal data and the circumstances that derive from them and for them as necessary.

When in the means enabled to collect your personal data the fields that collect personal data are marked with a (*) will be mandatory, the rest being voluntary. If no data considered mandatory are provided, D^a. MÓNICA RUÍZ VIERA may not accept and / or manage the query / request made, or the web service used that is intended to be made.

When personal data is requested by completing a form or similar and it is necessary to click on a "Send" button or similar, a box with "Basic information on data protection" is available, as well as an Acceptance box indicating that you have read and consented, among other documents, where appropriate, to this Privacy Policy (and having a direct link to this Privacy Policy at that time), so that clicking on the aforementioned box necessarily implies your statement that you have read, consented and been informed of the content of this Privacy Policy, and that you grant consent to it and to the processing of your personal data in accordance with the provisions of your content.

By accepting this Privacy Policy, you expressly consent to the personal data provided through the Website, expressly including your health data, if voluntarily provided through this channel, are treated by D^a. MÓNICA RUÍZ VIERA with the aforementioned purpose / s and in accordance with the content of this Privacy Policy.

- **WHAT IS THE LEGAL BASIS FOR THE PROCESSING OF MY DATA?**

The **LEGAL BASIS** for the processing of your data is your consent, compliance with contracts or services requested by you, as well as compliance with the corresponding legal obligations, including those of protection of personal data, among others that may be applicable.

- **WHO ARE THE RECIPIENTS OF MY DATA?**

The **RECIPIENTS OF YOUR DATA** will be the person responsible for the aforementioned treatment, as well as third parties to whom its communication is necessary in compliance with legal obligation or because they are necessary or derived from the existence of their legal relationship with the person responsible for the treatment, having the following recipients, in some cases by direct communication of the person responsible for treatment and in others by response to request received by the Responsible for the treatment (by means of this document you are informed and expressly consent to the communication of your personal data to the following recipients):

1. In completion of the "Contact" form and / or means of contact enabled on the Website – CONTACT FOR PROPERTIES: the person responsible for the treatment; the owners of the properties in respect of which they express interest or request information; Notary in which to carry out the signing of the operations derived from your application if necessary for its legal formalization; third parties in compliance with legal obligation or necessary by reason of your request; and third parties with whom the data controller maintains a contract for the provision of services (data processor) only when access by them to your data is necessary only within the framework of the purpose of providing services necessary and / or associated with: Management of your request, administrative services, legal services, computer services, website management services. Ms. MÓNICA RUÍZ VIERA requires these third parties to comply with the requirements established in the regulations on protection of personal data.
2. In completion of the "Contact" form and / or means of contact enabled on the Website – GENERAL CONTACT WEBSITE: the person responsible for the treatment; third parties in compliance with legal obligation or necessary by reason of their request; and third parties with whom the data controller maintains a contract for the provision of services (data processor) only when access by them to their data is necessary only within the framework of the purpose to provide services necessary and/or associated with: management of your request, administrative services, legal services, computer services, website management services. Ms. MÓNICA RUÍZ VIERA requires these third parties to comply with the requirements established in the regulations on protection of personal data.
3. In exercise of rights in protection of personal data: the person responsible for the treatment; third parties in compliance with legal obligation; Public administration with competence in the matter; third parties with whom the Data Controller has a contract for the provision of services (data processor) only when access by them to their data is necessary only within the framework of the purpose of providing services necessary and/or associated with: legal advice, data protection, administrative services, computer services. Ms. MÓNICA RUÍZ VIERA requires these third parties to comply with the requirements established in the regulations on protection of personal data.

There is no intention of the controller to carry out the transfer of your personal data to a third country or international organisation.

- **HOW LONG IS MY DATA KEPT?**

The **CONSERVATION PERIOD** of your data will coincide with the duration of your relationship with the person responsible for the treatment, a relationship of different duration for each of the means of obtaining / sending data mentioned and its purposes. Likewise, the data will be kept for the period necessary for compliance with a legal obligation that requires the processing and conservation of your data or is necessary for the formulation, exercise or defense of claims related to your relationship or the processing of your data, being kept in this case until the end of its limitation periods.

- **WHAT RIGHTS DO I HAVE IN PROTECTION OF PERSONAL DATA?**

You are informed of the existence of your **RIGHTS** in protection of personal data, being the following:

Right of access.

The interested party (owner of the data) has the right to obtain from D^a. MÓNICA RUÍZ VIERA (responsible for the treatment) confirmation of whether or not personal data concerning you are being processed and, in such case, right of access to personal data and the following information:

- a) the purposes of the processing;
- b) the categories of personal data concerned;
- c) the recipients or categories of recipients to whom the personal data have been or will be disclosed, in particular recipients in third parties or international organisations;
- d) if possible, the expected period of storage of the personal data or, if this is not possible, the criteria used to determine this period;
- e) the existence of the right to request from the controller the rectification or erasure of personal data or the restriction of the processing of personal data concerning the data subject, or to object to such processing;
- f) the right to lodge a complaint with a supervisory authority;
- g) where the personal data have not been obtained from the data subject, any available information on their origin;
- h) the existence of automated decision-making, including profiling, and, at least in such cases, meaningful information about the logic applied, as well as the importance and expected consequences of such processing for the data subject.
- i) Where personal data are transferred to a third country or to an international organisation, the data subject shall have the right to be informed of appropriate safeguards pursuant to Article 46 concerning the transfer.

Right to rectification.

The interested party (owner of the data) will have the right to obtain without undue delay D^a. MÓNICA RUÍZ VIERA (responsible for the treatment) the rectification of inaccurate personal data concerning you. Taking into account the purposes of the processing, the data subject shall have the right to have incomplete personal data completed, including by means of an additional declaration.

Right to erasure.

The interested party (owner of the data) will have the right to obtain without undue delay D^a. MÓNICA RUÍZ VIERA (responsible for the treatment) the deletion of personal data concerning her, being obliged D^a. MÓNICA RUÍZ VIERA to delete personal data without undue delay when any of the following circumstances occur:

- a) the personal data are no longer necessary in relation to the purposes for which they were collected or otherwise processed;
- b) the data subject withdraws the consent on which the processing is based, and the processing is not based on another legal basis;
- c) the data subject objects to the processing and no other legitimate grounds for the processing prevail;
- d) the personal data have been unlawfully processed;
- e) the personal data must be erased for compliance with a legal obligation under Union or Member State law that applies to the controller;
- f) The personal data have been obtained in relation to the offer of services of the information society.

Right to request the limitation of the treatment.

The interested party (owner of the data) will have the right to obtain D^a. MÓNICA RUÍZ VIERA (responsible for the treatment) the limitation of the processing of the data when any of the following conditions are met:

- a) the accuracy of the personal data is contested by the data subject, for a period allowing the controller to verify the accuracy of the personal data;
- b) the processing is unlawful and the data subject opposes the erasure of the personal data and requests instead the restriction of their use;
- c) the controller no longer needs the personal data for the purposes of the processing, but the data subject needs them for the establishment, exercise or defence of legal claims;
- d) the interested party has opposed the processing, while verifying whether the legitimate reasons of the controller prevail over those of the data subject.

Right to data portability.

The interested party (owner of the data) will have the right to receive the personal data that concern him, which he has provided to D^a. MÓNICA RUÍZ VIERA (responsible for the treatment), in a structured, commonly used and machine-readable format, and to transmit them to another person responsible for the treatment without being prevented by the person in charge to whom they had been provided, when:

- a) the processing is based on consent, and
- b) The processing is carried out by automated means.

The data subject shall have the right to have personal data transmitted directly from controller to controller where technically feasible.

Right to object and automated individual decisions.

The data subject (data subject) shall have the right to object at any time, for reasons related to his or her particular situation, to the processing of personal data concerning him or her in certain cases, and shall also have the right not to be subject to a decision based solely on automated processing, including profiling, which produces legal effects on him or her or similarly significantly affects him.

You are informed of your right to withdraw your consent at any time, without affecting the legality of the treatment based on the consent prior to its withdrawal.

Likewise, you are informed of your right to file a claim with a control authority (Spanish Agency for Data Protection www.agpd.es).

• **HOW CAN I EXERCISE MY RIGHTS IN PROTECTION OF PERSONAL DATA?**

You can exercise your rights in protection of personal data before D^a. MÓNICA RUÍZ VIERA through any of the following two ways:

1. By means of a document filed in or addressed to the address of D^a. MÓNICA RUÍZ VIERA indicated in section 2 of this Privacy Policy.
2. By email to the address provided in section 2 of this Privacy Policy.

To exercise your rights you must deliver / send us:

- Signed written request.
- Proof of your identity (D.N.I., passport or equivalent identification document).
- Documentation proving the representation of a third party, if applicable (under 0 to 14 years old, incapable, power of attorney or authorization of representation).

Depending on the right you exercise, we may ask you for additional information that we need to locate the information you request from us or to be able to satisfy your right.

If you wish, we put at your disposal forms for the exercise of your rights, being able to request them using the same channels indicated for the exercise of your rights.

4. QUALITY AND VERACITY OF THE DATA.

Ms. MÓNICA RUÍZ VIERA will only request those personal data that are adequate, relevant and not excessive in relation to the purpose for which they will be used.

The User guarantees the veracity, accuracy, validity and authenticity of the personal data provided, responding to the damages that may be caused to the owner of the Website or to third parties as a result of breach of this guarantee. Likewise, it undertakes to communicate to D^a. MÓNICA RUÍZ VIERA, if necessary, any modification or rectification thereof, so that their data processing is updated at all times and does not contain errors. The procedure for communicating these circumstances will be the one established for the exercise of the rights in protection of personal data in section 2 of this Privacy Policy.

Whoever provides the data guarantees and is responsible for being the owner of the data provided, being responsible for any claim, damage or harm arising from the breach of this circumstance. It is expressly forbidden the impersonation of identity in any way, the adoption of false identities, the contribution of any personal data or information of third parties as the User's own, as well as the contribution of any personal data not truthful by the User. It is expressly forbidden to carry out registrations with false or fraudulent data, and they may be canceled, without prejudice to the adoption of the appropriate legal measures.

5. THIRD PARTY DATA.

Personal data should not be provided by anyone who does not happen to be the owner thereof. If the User provides personal data of third parties, in advance, he must have informed said third parties expressly, precisely and unequivocally about the points contained in this Privacy Policy and have obtained their consent and representation to provide them. In case of non-compliance by the User, D^a. MÓNICA RUÍZ VIERA disclaims any responsibility or claim by third parties for the processing of personal data provided by the User in breach of the requirements set forth in this section. All this without prejudice to the communication to be made by D^a. MÓNICA RUÍZ VIERA to the aforementioned third parties, where appropriate, according to the contact information provided by you, in compliance with legal obligation.

6. DATA OF MINORS.

Access and navigation through the contents of the Website is free and allowed to any Internet user. However, the use and / or contracting of certain services and / or products offered through the Website has age limitations. In any case, this Website does not intend to obtain information or personal data of minors either directly or indirectly.

For the realization of consultations or the establishment of informative contact in which personal data are provided, the User must be of legal age and have legal capacity, unless the assistance of their legal representatives is legally required.

Ms. MÓNICA RUÍZ VIERA disclaims any responsibility for non-compliance with these requirements and reserves the right to prevent or not satisfy communications or the provision of services, due to lack of age of majority and legal capacity. To verify the age and legal capacity and, where appropriate, the authenticity of the consent of the legal representatives, D^a. MÓNICA RUÍZ VIERA will have various procedures, being able to request a copy of the identity document and contact with the legal representatives to confirm the representation and authorization, even requesting the documentation accrediting her parental authority and / or legal representation, without which she will not be able to process your request. The legal representatives will be considered, in any case, responsible for the acts carried out by the persons in their charge, in accordance with the provisions of current regulations.

7. SECURITY MEASURES.

Ms. MÓNICA RUÍZ VIERA adopts and implements the necessary technical and organizational measures to guarantee the security of personal data, in accordance with the requirements of the regulations on the protection of personal data, avoiding its alteration, loss, treatment or unauthorized access and guaranteeing the confidentiality, integrity, availability and permanent resilience of the treatment systems and services.

Notwithstanding the foregoing, the User must be aware that Internet security measures are not, in any way, unbreakable. Ms. MÓNICA RUÍZ VIERA will treat the personal data provided by the User with due confidentiality and duty of secrecy.

8. LANGUAGE.

You can choose the language in which you want to browse the Website by selecting it at the top of the Website, being able to choose between Spanish, English, German and Swedish. This Privacy Policy has been written in Spanish and translated into other languages. In case of conflict between both languages, the Spanish version is set as a priority for interpretation.

9. DURATION AND MODIFICATION OF THE PRIVACY POLICY.

The applicable Privacy Policy will be published on the Website at all times. Ms. MÓNICA RUÍZ VIERA reserves the right to modify, totally or partially, at any time and without prior notice, the text contained in this Privacy Policy document by extension, improvement, specification or updating of its content, both by legislative or jurisprudential changes or business strategy, without this modification being retroactive. In case of modification, the previous version will cease to be applicable, the modified one will apply from the date of its publication.

The Privacy Policy will always be accessible on the Website at the bottom of it, with information on the number of the version in question and date of publication, from which it comes into force.

10. NULLITY AND EFFECTIVENESS.

If any of the clauses or texts included in this document are declared null and void, the document itself will remain fully effective and binding on the parties in the same terms, provided that it can subsist without the clauses or texts declared null and void.

11. APPLICABLE LEGISLATION AND JURISDICTION.

The applicable legislation will be Spanish. Unless specific regulations established by another jurisdiction are applicable, the User and D^ª. MÓNICA RUÍZ VIERA, expressly submit to the Courts and Tribunals of Las Palmas de Gran Canaria for any dispute. All this without prejudice to our willingness to resolve any dispute previously amicably.